



1.888.324.2064



coOpportunityhealth.com/provider



Provider Resources

Self-Serve or Contact Us for Help

Looking for medical policies, forms, or recent news? Or do you want to sign up for an email alert when a new remittance is posted or locate a patient's identification number using the name and birth date? Use this sheet as your key to resources.



Provider Website

Locate these items and more at coOpportunityhealth.com/provider:

Administrative Policies

coOpportunityhealth.com/adminpolicies

Medical Policies/Coverage Criteria

coOpportunityhealth.com/medicalpolicies

EnhancedRx Drug List

coOpportunityhealth.com/druglist

EFT Registration

coOpportunityhealth.com/eft

Electronic Data Interchange

coOpportunityhealth.com/eservices

Training

coOpportunityhealth.com/provider/training

News

coOpportunityhealth.com/provider/news

Policy Manual

coOpportunityhealth.com/providerpolicymanual

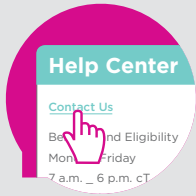
Secure Access

To access information specific to your patient, register for access to CoOpportunity Health's secure Provider website from coOpportunityhealth.com/provider. With secure access, you can:

- Locate your claim payment details/remittance with option to print or save.
- Sign up to receive an email notification when a remittance is posted.
- Locate a patient ID number using his or her name and birth date.
- Print or save a time- and date-stamped PDF of a member's benefits.
- Check claim status.

To register your organization for secure access at coOpportunityhealth.com/provider, select the *Register for Secure Access* link [see center of the page].

- Use a claim's check/EFT number and your NPI and TIN to receive instant access.
- Use your taxpayer ID number to request a PIN. The PIN is sent by mail.



Help Center

When you need help, contact us. To send an email to any of the areas listed below, visit coOpportunityhealth.com/provider and select the *Contact Us* link found at the top of our Help Center.

Benefits and Eligibility

Monday-Friday
7 a.m. – 6 p.m. CT
[1.888.324.2064](tel:18883242064)

Claims

Monday-Friday
7 a.m. – 5 p.m. CT
[1.800.444.4558](tel:18004444558)

Credentialing or Midlands Choice Contract

Monday-Friday
8 a.m. – 4:30 p.m. CT
cs@midlands.com
[1.800.605.8259](tel:18006058259)

Provider Relations

providerrelations@coOpportunityhealth.com



Web Support

8 a.m. – 4 p.m. CT
Password resets and help
with provider portal
[1.855.699.6694](tel:18556996694)

EDI Support

Monday-Friday
8 a.m. – 4 p.m. CT
[1.855.699.6694, ext. 3](tel:18556996694)



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