



1.888.324.2064



coOpportunityhealth.com



Pharmacy Navigators

Your Resource for Complex Pharmacy Questions

Prior authorizations. Step therapy. Quantity limits. Specialty drugs. Navigating your way through various pharmacy requirements can be confusing. Pharmacy Navigators can help you.

1.888.324.2064



One Call Resolution

Pharmacy Navigators can help you with the following drug questions:

- Specialty medicines
- Transferring your prescriptions to mail order
- Understanding your deductible and copays
- Sorting out your out-of-pocket costs and concerns
- Finding out what medicines are covered by your plan
- Helping with the prior authorization process
- Identifying support programs



How to Reach a Pharmacy Navigator

Simply call Member Services at **1.888.324.2064**. Depending on your

pharmacy question, Member Services will transfer you to the Pharmacy Navigators for additional information and support. The Pharmacy Navigators have in-depth training in pharmacy benefits so that they can anticipate, research and answer your questions.

Helpful Online Pharmacy Resources

CoOpportunity Health's website has a wealth of information to help you with your pharmacy questions:



Searchable Drug List — Find out if your drug is a generic, preferred brand-name or non-preferred brand name drug:

coOpportunityhealth.com/DrugList



Network Pharmacy — Filling your prescriptions at a network pharmacy will save you money: coOpportunityhealth.com/Pharmacy




Mail Order — Mail order gives you the convenience of home delivery for drugs you take on an ongoing basis:


coOpportunityhealth.com/UsingBenefits/MemberPharmacy



General Pharmacy Information — Understand the basics of prescription drug coverage and get links to other helpful information: coOpportunityhealth.com/UsingBenefits/MemberPharmacy



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